

Office Assistant 3, Financial Aid University at Buffalo, The State University of New York

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Downloaded On: May. 8, 2024 10:44pm
Posted Oct. 4, 2023, set to expire Aug. 4, 2024

Job Title Office Assistant 3, Financial Aid

Department Financial Aid

Institution University at Buffalo, The State University of New

York

Buffalo, New York

Date Posted Oct. 4, 2023

Application Deadline Open until filled

Position Start Date Available immediately

Job Categories Classified Staff

Academic Field(s) Administrative Support/Services

Job Website https://www.ubjobs.buffalo.edu/postings/45620

Apply By Email

Job Description

The Financial Aid Office is seeking a high-energy candidate to fill the Office Assistant III position. You will serve as Assistant Manager for Customer Service and Operations to ensure that supporting staff have appropriate resources, are properly trained, and perform high quality work that meets all applicable standards. You will be expected to function with limited supervision for routine situations in this position.

Key accountability and responsibilities:

- Supervision and oversight of the customer service and operations staff.
- Work on assignments that are moderately difficult, requiring judgment in resolving issues or in making recommendations.
- Coordinate Activities between the departments and other university entities.



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- General Office support: scheduling, travel arrangements, supply ordering, work order submission, computer inventory, electronic and paper file maintenance.
- Financial Aid: certify, package and repackage student loans.
- Budget: preparation, expenditure processing and reconciliation.
- Document preparation: Receive, screen, review, and verify documents, forms, applications and other documents for completeness, content, and accuracy.

Outstanding Benefits Package

Working at UB comes with benefits that exceed salary alone. There are personal rewards including comprehensive health and retirement plan options. We also focus on creating and sustaining a healthy mix of work, personal and academic pursuit - all in an effort to support your work-life effectiveness. Visit our benefits website to learn about our **benefit packages**.

About The University at Buffalo

The University at Buffalo (UB) is one of America's leading public research universities and a flagship of the State University of New York system, recognized for our excellence and our impact. UB is a premier, research-intensive public university dedicated to academic excellence. Our research, creative activity and people positively impact the world. Like the city we call home, UB is distinguished by a culture of resilient optimism, resourceful thinking and pragmatic dreaming that enables us to reach others every day. Visit our website to learn more about the **University at Buffalo**.

University at Buffalo is an affirmative action/equal opportunity employer and, in keeping with our commitment, welcomes all to apply including veterans and individuals with disabilities.

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

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