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Downloaded On: Oct. 28, 2025 11:20pm Posted Oct. 28, 2025, set to expire Feb. 23, 2026

Job Title Counselor - TRIO Student Support Services Program

STEM Health Sciences

Department Academic Affairs

Institution Quinsigamond Community College

Worcester, Massachusetts

Date Posted Oct. 28, 2025

Application Deadline Open until filled

Position Start Date Available immediately

Job Categories Professional Staff

Academic Field(s) Counseling Services

Financial Aid

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Job Description

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Counselor - TRIO Student Support Services Program STEM Health Sciences

Category: Professional

Department: Academic Affairs **Locations:** Worcester, MA

Posted: Closes: Type:



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Position ID: 194132

Program Overview

The TRIO-Student Support Services program is a grant funded program supported through the U.S. Department of Education. The program provides academic support services for disadvantaged students and is designed to increase the retention and graduation rates of eligible students who are enrolled at Quinsigamond Community College. The QCC project will focus on Health Sciences, with a goal of supporting students entering health care careers and academic programs.

General Statement

The academic counselor position is a full-time grant funded position, housed within Academic Affairs. The counselor is responsible for basic career, academic, transfer and financial aid counseling; tracking student progress towards their personal objectives; tracking the success of the program based on its objectives, and working collaboratively with other areas in the College. This position is fully grantfunded and is contingent upon the availability of grant funding.

Supervision Received

Reports to the TRIO SSS STEM Health Sciences Project Director

Supervision Exercised

Work Study Student Worker(s)

Duties and Responsibilities

- Utilize developmental advising to serve as an academic advisor for TRIO SSS STEM Health Sciences students, providing career, academic, transfer, and financial aid counseling tailored to healthcare pathways.
- Assist the Project Director in tracking student progress toward personal goals and project objectives, with a focus on success in Health Sciences programs.
- Ensure TRIO SSS STEM Health Sciences students receive instruction and resources related to financial literacy, including budgeting for clinical programs and transfer planning.
- Coordinate orientations, staff training, cultural events, and visits to four-year colleges, with programming designed to support students pursuing careers in Nursing, Respiratory Care,



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Radiologic Technology, and related fields.

- Collaborate with other areas of the college?including Health Sciences departments, SUCCESS, and the First-generation Student Support Center?to ensure the success of TRIO SSS STEM students.
- Actively support the teaching and learning process by fostering a student-centered environment that promotes academic excellence and integrity, especially for those in healthcare programs.
- Work collaboratively across the college to promote collegiality, civility, and teamwork, while advocating for the unique needs of Health Sciences students.
- Embrace diversity and inclusiveness, supporting equitable access to healthcare education and fostering appreciation of differences across all student populations.
- Provide flexible, responsive, and high-quality service to students, faculty, and staff, continuously improving processes to better serve Health Sciences students.
- Be available for occasional evening, weekend, or remote work as needed to support Health Sciences students, especially during clinical rotations or transfer deadlines.
- Conduct workshops on financial aid and literacy, transfer strategies, academic success, and career placement, with content tailored to healthcare education and employment.
- Maintain accurate written and electronic records (e.g., Blumen) for tracking and data collection, ensuring compliance with TRIO reporting requirements and Health Sciences benchmarks.
- Assist the Director with data gathering and preparation for the APR.
- Prepare and deliver presentations to classes and campus groups to promote enrollment in the TRIO SSS STEM Health Sciences project.
- Perform other duties as assigned, with a commitment to advancing the goals of the TRIO SSS STEM Health Sciences project.

Job Requirements:

Minimum Qualifications

- Master's Degree in Education, Sciences, Human Services and/or Social Sciences with an emphasis Higher Education/School Counseling.
- Two years demonstrated experience working with disadvantaged students who display academic need.
- Two-year experience in academic advising for students entering health care careers and majors.
- Demonstrated experience and skill in using industry-standard computer applications.
- Strong written/oral communication and human relations skills.



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Preferred Qualifications

- Multilingual capability, Spanish language fluency is a particular need
- Strong awareness of best practices in student retention and career/academic, transfer and financial counseling
- Familiar with test instruments (academic, career, personal)
- Demonstrated knowledge of current research concerning learning theory, student retention, and developmental education.
- Experience working in a community college environment.
- Experience in tracking student progress
- Strong organizational skills to manage a broad range of complex and detailed processes.
- Evidence of problem-solving skills
- Ability to see projects through from concept to full implementation

Additional Information:

Quinsigamond Community College is an affirmative action/equal opportunity employer and does not discriminate on the basis of race, color, national origin, ethnicity, gender, disability, religion, age, veteran status, genetic information, gender identity or sexual orientation in its programs and activities as required by Title IX of the Educational Amendments of 1972, the Americans with Disabilities Act of 1990, Section 504 of the Rehabilitation Act of 1973, Title VII of the Civil Rights Act of 1964, and other applicable statutes and college policies. The College prohibits sexual harassment, including sexual violence. Inquiries or complaints concerning discrimination, harassment, retaliation, or sexual violence shall be referred to the College's Affirmative Action and/or Title IX Coordinator, the Massachusetts Commission against Discrimination, the Equal Employment Opportunities Commission or the United States Department of Education's Office for Civil Rights.

Quinsigamond Community College will provide reasonable accommodations to qualified individuals with disabilities and encourages both prospective and current employees to discuss potential accommodations with the employer.

Diversity, inclusion, and equity are core values at Quinsigamond Community College. We are passionate about building and sustaining an inclusive, respectful, and equitable environment for all students, staff, and faculty. Every member on our college campus enriches our diversity. We support inclusion and are dedicated to ensuring equity in access to opportunities.

Quinsigamond Community College is an equal opportunity/affirmative action employer. Members of underrepresented groups, minorities, women, veterans, persons with disabilities, and all persons



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committed to diversity and inclusive excellence are strongly encouraged to apply.

Successful applicants will be required to complete a Criminal Offender Record Information (CORI/SORI) request.

To apply, visit http://qcc.interviewexchange.com/jobofferdetails.jsp?JOBID=194132

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Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

Academic Affairs

Quinsigamond Community College

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