

Product Lead, Slate
Worcester Polytechnic Institute

Direct Link: <https://www.AcademicKeys.com/r?job=261746>

Downloaded On: Aug. 27, 2025 10:54pm

Posted Aug. 27, 2025, set to expire Jun. 30, 2026

Job Title Product Lead, Slate
Department
Institution Worcester Polytechnic Institute
Worcester, Massachusetts

Date Posted Aug. 27, 2025

Application Deadline Open until filled
Position Start Date Available immediately

Job Categories Professional Staff

Academic Field(s) Information Technology
Admissions/Student Records/Registrar

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Job Description

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JOB TITLE

Product Lead, Slate

LOCATION

Worcester

DEPARTMENT NAME

Enterprise Cloud Systems

DIVISION NAME

Product Lead, Slate Worcester Polytechnic Institute

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Worcester Polytechnic Institute - WPI

JOB DESCRIPTION SUMMARY

The Product Lead, Slate, is responsible for the strategic oversight and continuous improvement of the Slate CRM platform, supporting functions such as admissions, enrollment, communications, and student engagement. This role will report to the Director, Enterprise Cloud Systems. The role leads the full product lifecycle-from ideation and development to deployment and optimization-to ensure the platform aligns with institutional goals and delivers measurable value.

In this capacity, the Product Lead may manage a team, including direct reports such as system administrators or analysts who support Slate. They provide leadership, coaching, and performance management to ensure the team delivers secure, scalable, and user-centered solutions. The Product Lead works closely with these team members to align technical execution with product strategy and ensure seamless delivery of enhancements and support.

The role requires close collaboration with stakeholders across business and technology domains to define and communicate a clear product vision. The Product Lead plays a key role in shaping the end-to-end user experience and ensuring that Slate evolves to meet the institution's changing needs.

JOB DESCRIPTION

Responsibilities:

- Serve as the Product Lead for Slate, managing tenant configuration, security administration, and release planning.
- Provide technical support and troubleshoot issues related to Slate and other enterprise cloud systems as needed.
- Collaborate closely with the Graduate Studies team-including Recruiting & Marketing and Admissions-Summer Studies, and University Marketing to ensure system functionality aligns with strategic goals and operational needs.
- Define and manage the Slate product roadmap, ensuring alignment with institutional goals and user needs.
- Collaborate with cross-functional teams to deliver high-quality solutions, monitor performance, and manage transitions from development to production.
- Serve as a liaison between business units and technical teams, translating requirements and resolving integration or customization challenges.
- Coordinate with enterprise architects and data teams to ensure alignment of product and platform strategies.

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- Evaluate and prototype new Slate features and technologies to support innovation and continuous improvement.
- Lead major system releases, ensuring new functionality meets business and technical requirements.
- Mentor team members who support Slate operations and development.
- Ensure the team maintains system performance, security, and compliance standards.
- Align team activities with product goals, ensuring operational readiness for new features and updates.
- Foster a culture of collaboration, accountability, and continuous improvement.

Requirement:

- Bachelor's degree in business, information systems or related field.
- 6+ years of relevant experience in IT, business, or higher education, with a strong understanding of end-user needs and value drivers.
- 3+ years in progressively responsible roles across business and/or IT functions. Business-only backgrounds are acceptable if they include significant technology collaboration.
- Proven ability to engage and influence senior stakeholders in support of strategic initiatives.
- Experience managing technical teams or direct reports is strongly preferred.
- Familiarity with CRM platforms (preferably Slate), design thinking principles, and modern software delivery methodologies.
- Strong communication, time management, and stakeholder engagement skills.

Salary: \$95,000 (depending on experience)

Benefits: WPI offers a comprehensive package including 4 weeks of paid time off, an additional week at the end of December, 13 paid holidays, health, dental, and vision insurance, a 9.5% retirement match after one year, disability and life insurance, tuition assistance (including full WPI tuition for dependents after 3 years), and free access to the fitness center.

FLSA STATUS

United States of America (Exempt)

WPI is an Equal Opportunity Employer. All qualified candidates will receive consideration for employment without regard to race, color, age, religion, sex, sexual orientation, gender identity, national origin, veteran status, or disability. It seeks individuals from all backgrounds and experiences who will contribute to a culture of creativity, collaboration, inclusion, problem solving, innovation, high performance, and change making. It is committed to maintaining a

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campus environment free of harassment and discrimination.

To apply, visit: https://wpi.wd5.myworkdayjobs.com/en-US/WPI_External_Career_Site/job/Worcester/Product-Lead--Slate_R0003249

About WPI

WPI is a vibrant, active, and diverse community of extraordinary students, world-renowned faculty, and state of the art research facilities. At WPI, we have competitive and comprehensive benefits, including health insurance, long-term care, retirement, tuition assistance, flexible spending accounts, work-life balance and much more.

Diversity & Inclusion at WPI

WPI is committed to creating an inclusive workplace where everyone feels valued and respected; a place where every student, faculty and staff member can be themselves, so that they can study, live, and work comfortably, to reach their full potential, and make meaningful contributions in order to meet departmental and institutional goals. WPI thrives on innovative practice and welcomes diverse perspectives, insight, and people from diverse lived experiences, to enhance the community environment and propel the institution to the next level in a competitive, global marketplace.

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Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

N/A

Worcester Polytechnic Institute

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