

Direct Link: https://www.AcademicKeys.com/r?job=261656
Downloaded On: Oct. 30, 2025 4:26am
Posted Aug. 26, 2025, set to expire Aug. 4, 2026

Job Title Communication Engineer

Department Network and Communication Services

Institution University at Buffalo Buffalo, New York

Date Posted Aug. 26, 2025

Application Deadline 08/25/2026

Position Start Date Available immediately

Job Categories Professional Staff

Academic Field(s) Information Technology

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Apply By Email

Job Description

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Communication Engineer

Position Information

Position Title: Communication Engineer

Department: Network and Communication Services

Posting Link: https://www.ubjobs.buffalo.edu/postings/58651

Job Type: Full-Time

Posting Detail Information



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Position Summary

The University at Buffalos Network and Communication Services team is seeking a skilled and forward-thinking Communication Engineer to join our team in supporting and advancing the universitys communications infrastructure.

In this role, you will:

- Manage the University communications systems (currently Cisco Call Manager, Cisco Webex calling, Microsoft Teams, and Zoom). This will include troubleshooting communication issues
- Lead communications systems projects, including collaborating on architecture decisions for the future telephone systems, and developing scripts and processes to automate system management
- Lead and coordinate requirements gathering and analysis for the phone system: measure usage of the phone system and use that to inform systems development
- Work with customers to understand their needs and developing solutions to their problems from offerings within our services portfolio

Additional Information:

It is a great time to join **UB Information Technology (UBIT)**! Our staff are highly skilled and motivated to succeed and have cutting-edge training and technical resources at their disposal. For more information about UBIT visit our <u>website</u>. All the duties and responsibilities listed above continue to occur in a 247 environment, therefore, working extended hours, holidays, or varied hours may be required.

Learn more:

- Our <u>benefits</u>, where we prioritize your well-being and success to enhance every aspect of your life.
- Being a part of the <u>University at Buffalo community</u>.

University at Buffalo is an affirmative action/equal opportunity employer and, in keeping with our commitment, welcomes all to apply including veterans and individuals with disabilities.



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Minimum Qualifications

- Bachelors degree with 3 years of experience in voice and data systems ORmasters degree with 1 year of experience. Equivalent combination of education and experience will be considered.
- Experience with creating python scripts to interact with APIs
- Experience with creating PowerShell scripts
- This position requires local travel between each university campus and off-campus. Must have the ability to demonstrate that the candidate can meet the transportation needs of this position.
- Applicants must be currently authorized to work in the United States on a fulltime basis without visa sponsorship.

Preferred Qualifications

- Degree preferably in Information Technology, Electrical Engineering, or a closely related field
- Cisco Certified Network Associate (CCNA)
- Using Cisco products: Unified Communications Manager (UCM), Webex Cloud, Unity,
 Contact Center express, Revolution (Syn-Apps) paging, and PhoneView
 - Supporting the Microsoft Teams Telephony
 - IP Telephony, writing RFPs, bid specifications, would be considered valuable skills to possess
 - Centrex for life-safety analog linesExperience in:
- Project management skills and experience working in a team-oriented, collaborative environment are desirable

Physical Demands

- The candidate must be able to climb ladders, use standard telecommunications tools/equipment, and differentiate colors used for standard wire coding.
- Occasional physical activity may require handling objects that can weigh up to 50lbs.

Salary Range

\$90,000 - \$105,000



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Special Instructions Summary

Is a background check required for this posting?

Contact Information

Contact's Name: Thomas Jauch

Contact's Pronouns:

Contact's Title: Manager, Voice & Data Installation & Repair

Contact's Email: thomasja@buffalo.edu

Contact's Phone: 716-645-5085

Posting Dates

Posted: 08/25/2025

Deadline for Applicants: Date to be filled: 10/09/2025

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Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact



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N/A University at Buffalo

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