

## Communication Engineer University at Buffalo

Direct Link: <https://www.AcademicKeys.com/r?job=261656>

Downloaded On: Aug. 26, 2025 5:37pm

Posted Aug. 26, 2025, set to expire Aug. 4, 2026

**Job Title** Communication Engineer  
**Department** Network and Communication Services  
**Institution** University at Buffalo  
Buffalo, New York

**Date Posted** Aug. 26, 2025

**Application Deadline** 08/25/2026  
**Position Start Date** Available immediately

**Job Categories** Professional Staff

**Academic Field(s)** Information Technology

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**Job Description**

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**Communication Engineer**

### Position Information

**Position Title:** Communication Engineer

**Department:** Network and Communication Services

**Posting Link:** <https://www.ubjobs.buffalo.edu/postings/58651>

**Job Type:** Full-Time

### Posting Detail Information

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### Position Summary

The University at Buffalos [Network and Communication Services](#) team is seeking a skilled and forward-thinking **Communication Engineer** to join our team in supporting and advancing the university's communications infrastructure.

In this role, you will:

- Manage the University communications systems (currently Cisco Call Manager, Cisco Webex calling, Microsoft Teams, and Zoom). This will include troubleshooting communication issues
- Lead communications systems projects, including collaborating on architecture decisions for the future telephone systems, and developing scripts and processes to automate system management
- Lead and coordinate requirements gathering and analysis for the phone system: measure usage of the phone system and use that to inform systems development
- Work with customers to understand their needs and developing solutions to their problems from offerings within our services portfolio

### Additional Information:

It is a great time to join **UB Information Technology (UBIT)**! Our staff are highly skilled and motivated to succeed and have cutting-edge training and technical resources at their disposal. For more information about UBIT visit our [website](#). All the duties and responsibilities listed above continue to occur in a 24/7 environment, therefore, working extended hours, holidays, or varied hours may be required.

### Learn more:

- Our [benefits](#), where we prioritize your well-being and success to enhance every aspect of your life.
- Being a part of the [University at Buffalo community](#).

University at Buffalo is an affirmative action/equal opportunity employer and, in keeping with our commitment, welcomes all to apply including veterans and individuals with disabilities.

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### Minimum Qualifications

- Bachelors degree with 3 years of experience in voice and data systems OR masters degree with 1 year of experience. Equivalent combination of education and experience will be considered.
- Experience with creating python scripts to interact with APIs
- Experience with creating PowerShell scripts
- This position requires local travel between each university campus and off-campus. Must have the ability to demonstrate that the candidate can meet the transportation needs of this position.
- Applicants must be currently authorized to work in the United States on a fulltime basis without visa sponsorship.

### Preferred Qualifications

- Degree preferably in Information Technology, Electrical Engineering, or a closely related field
- Cisco Certified Network Associate (CCNA)
- - Using Cisco products: Unified Communications Manager (UCM), Webex Cloud, Unity, Contact Center eXpress, Revolution (Syn-Apps) paging, and PhoneView
  - Supporting the Microsoft Teams Telephony
  - IP Telephony, writing RFPs, bid specifications, would be considered valuable skills to possess
  - Centrex for life-safety analog lines
- Experience in:
  - Project management skills and experience working in a team-oriented, collaborative environment are desirable

### Physical Demands

- The candidate must be able to climb ladders, use standard telecommunications tools/equipment, and differentiate colors used for standard wire coding.
- Occasional physical activity may require handling objects that can weigh up to 50lbs.

### Salary Range

\$90,000 - \$105,000

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**Special Instructions Summary**

**Is a background check required for this posting?**

No

**Contact Information**

**Contact's Name:** Thomas Jauch

**Contact's Pronouns:**

**Contact's Title:** Manager, Voice & Data Installation & Repair

**Contact's Email:** thomasja@buffalo.edu

**Contact's Phone:** 716-645-5085

**Posting Dates**

**Posted:** 08/25/2025

**Deadline for Applicants:**

**Date to be filled:** 10/09/2025

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**Contact Information**

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

**Contact**

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