

Administrative Assistant 1 (NY Helps)
University at Buffalo

Direct Link: <https://www.AcademicKeys.com/r?job=261415>

Downloaded On: Aug. 21, 2025 6:35am

Posted Aug. 20, 2025, set to expire Aug. 28, 2025

Job Title Administrative Assistant 1 (NY Helps)
Department Psychology
Institution University at Buffalo
Buffalo, New York

Date Posted Aug. 20, 2025

Application Deadline 08/28/2025
Position Start Date Available immediately

Job Categories Classified Staff

Academic Field(s) Administrative Support/Services

Apply Online Here <https://apptrkr.com/6483429>

Apply By Email

Job Description

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Administrative Assistant 1 (NY Helps)

Position Information

Position Title: Administrative Assistant 1 (NY Helps)

Department: Psychology

Posting Link: <https://www.ubjobs.buffalo.edu/postings/58537>

Job Type: Full-Time

Posting Detail Information

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Position Summary

The [Department of Psychology](#) in the [College of Arts and Sciences](#) at the University at Buffalo is seeking an Administrative Assistant 1 that will provide Graduate Student support. This is a customer service oriented position and requires the incumbent to provide excellent customer service to the various populations with their main focus on the graduate student population.

The responsibilities will include the following, but not limited to:

- You will serve as administrative contact for graduate students throughout duration of their program of study to conferral.
- You will provide support to the Chair, Director of Graduate Studies (DGS) and the Department Administrator, with student management.
- You will confirm and release admissions decisions and upload corresponding letters in Slate for prospective graduate students.
- You will assist the Chair and Department Administrator with department operations, and support the academic, professional and service mission of the department.
- Create and manage offer letters and tuition remissions for Teaching Assistants according to College and University timetables, ensuring no adverse fiscal action against the department.
- Update and maintain Teaching Assistants assignments and stipends in departmental files. Notify Teaching Assistants of their assignments and maintain graduate student mailboxes.
- Coordinate/schedule departmental meetings (reserve departmental and shared share with EMS, seek training as needed); prepare agendas, reserve rooms, record meeting minutes and distribute.

Outstanding Benefits Package

Working at UB comes with benefits that exceed salary alone. There are personal rewards including comprehensive health and retirement plan options. We also focus on creating and sustaining a healthy mix of work, personal and academic pursuit - all in an effort to support your work-life effectiveness. Visit our benefits website to learn about our [benefit packages](#).

About UB

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The University at Buffalo is a flagship institution in the State University of New York system, UB is the largest and most comprehensive campus in the 64-campus SUNY system. It is a member of the Association of American Universities. UB is a premier, research-intensive public university dedicated to academic excellence. Visit our website to learn more about the [University at Buffalo](https://www.AcademicKeys.com/r?job=261415).

University at Buffalo is an affirmative action/equal opportunity employer and, in keeping with our commitment, welcomes all to apply including veterans and individuals with disabilities.

Minimum Qualifications

This title is part of the New York Hiring for Emergency Limited Placement Statewide Program (NY HELPS).

Non-competitive (NY HELPS):

- high school diploma or high school equivalency diploma
- two years of experience in administrative support
- use of office software (e.g., email, word processing)
- provision of customer service
- business writing
- management of an office

OR

Reassignment Requirement: You must have one year of permanent competitive or 55b/c service as an Administrative Assistant 1, SG-11, or Secretary 1.

Reinstatement Requirement: You must be a former state employee to request reinstatement to the title that was held (or transferable title).

Administrative Assistant Trainee 1 Transfer Eligibility Requirement: You must have a current permanent appointment with a minimum of 1 year of service in a position of the same title or

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transferable title (SG-6 or above).

Administrative Assistant Trainee 2 Transfer Eligibility Requirement: You must have successfully completed the 52 weeks of service as an Administrative Assistant Trainee 1 and successfully completed the four core administrative support courses.

Administrative Assistant 1 Transfer Eligibility Requirement: You must have either one year of service in a clerical title (SG-9 or above) or completion of a two-year traineeship and successfully completed the four core administrative support courses and the four elective administrative support courses, as designated by the agency.

Keyboarding requirement: Candidates who are not transferring from a keyboarding title must possess adequate keyboarding skills (i.e., the ability to type 30 words per minute with at least 96% accuracy) as demonstrated by passing the Keyboarding Performance Test.

ALL APPLICANTS MUST MEET AT LEAST ONE OF THE ABOVE REQUIREMENTS. ANY APPLICATIONS RECEIVED THAT DO NOT MEET AT LEAST ONE OF THE ABOVE REQUIREMENTS WILL BE CONSIDERED UNQUALIFIED AND WILL BE DISCARDED.

A completed application is required for this position. If you receive a canvass letter, DO NOT APPLY for this position. You must apply to the web address provided on your canvass letter.

Preferred Qualifications

- Excellent oral and written communication skills.
- Demonstrated competence in Microsoft Office (creation/maintenance of spreadsheets and documents); i.e., Word, Excel, and databases.
- Attention to detail, accuracy, timeliness, and excellent customer service.
- Ability to establish and maintain effective working relationships with others.
- Ability to organize and maintain office files.

Physical Demands

Salary Range

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47,695

Special Instructions Summary

All application materials should be submitted via UB Jobs. Application materials submitted directly to the posting contact will not be acknowledged and cannot be considered.

Is a background check required for this posting?

Yes

Contact Information

Contact's Name: Nicole Hayden

Contact's Pronouns: She/her

Contact's Title: HR Officer for Staff Affairs

Contact's Email: nhayden@buffalo.edu

Contact's Phone: 716-645-0729

Posting Dates

Posted: 08/19/2025

Deadline for Applicants:

Date to be filled:

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

N/A

University at Buffalo

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