

Direct Link: <a href="https://www.AcademicKeys.com/r?job=261125">https://www.AcademicKeys.com/r?job=261125</a>
Downloaded On: Aug. 14, 2025 5:49pm
Posted Aug. 14, 2025, set to expire Jan. 28, 2026

Job Title Student Worker

**Department IVC - Enrollment Services** 

**Institution** South Orange County Community College District

Mission Viejo, California

Date Posted Aug. 14, 2025

Application Deadline Open until filled

Position Start Date Available immediately

Job Categories Student Aide/Worker

Academic Field(s) Administrative Support/Services

**Job Website** <a href="https://www.schooljobs.com/careers/socced/jobs/5043233/student-worker">https://www.schooljobs.com/careers/socced/jobs/5043233/student-worker</a>

**Apply By Email** 

**Job Description** 

## **Application Instructions:**

- Complete all sections and fields on the application and attach all required documents incomplete applications may not be considered.
- Include all relevant education, training, and/or experience on the application.
- Do not include any personally identifiable, confidential, or otherwise unrequested information that does not pertain to job related factors (e.g., social security number, date of birth, pictures, etc.) on your application or attached documents.
- For job postings with a close date, all applications received by 11:59 PM (Pacific Time) on the job posting close date, will receive consideration.



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- For job postings with an initial screening date, all applications received by 11:59 PM (Pacific Time) on the job posting initial screening date, will receive priority consideration; however, typically the job posting will remain open, and continue to accept applications, until the position is filled.
- For job postings requiring professional references, include at least three (3) professional references from the following categories:
- 1. Current department chair(s) (for faculty) or supervisor(s);
- 2. Previous department chair(s) (for faculty) or supervisor(s) (from within the past five (5) years):
- 3. Master's thesis or Doctoral Dissertation advisor or supervisor (for faculty);
- 4. Colleague(s) or co-worker(s) who can address professional competency and skills relevant to the position; and/or
- 5. Other professional references.

Please note, professional references are typically contacted when a candidate is selected for, or as a finalist for, a position.

# **Description**

#### SUMMARY DESCRIPTION

The Student Worker in the Admissions & Records (A&R) Office provides front-line support to students, staff, and visitors by assisting with general inquiries and office tasks. This position supports enrollment-related activities and provides excellent customer service to both current and prospective students. Under the supervision of A&R staff, the student worker will assist with various clerical duties to ensure the smooth operation of front-desk services.

### REPRESENTATIVE DUTIES



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The following duties are typical for this classification. Incumbents may not perform all of the listed duties and/or may be required to perform additional or different duties from those set forth below to address business needs and changing business practices.

Greet and assist students, faculty, staff, and the public at the front desk in a professional and courteous manner.

Answer general questions regarding admissions, enrollment, registration, transcripts, and other student services.

Provide support with filing, scanning, photocopying, data entry, and other clerical tasks.

Assist with organizing and maintaining student records in compliance with privacy and security quidelines.

Support staff in preparing materials for events, orientations, or workshops related to A&R services.

Direct students to appropriate departments or staff when necessary.

Perform other related duties as assigned by A&R staff.

#### **QUALIFICATIONS**

### **Knowledge Of:**

Basic functions and services of a college Admissions & Records Office.

Office procedures, practices, and equipment.

FERPA guidelines and the importance of confidentiality (training provided).

Customer service principles and communication etiquette.



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#### Skills and Abilities To:

Provide clear, courteous, and effective assistance to students and staff.

Communicate effectively both verbally and in writing.

Follow directions and complete tasks with attention to detail.

Maintain confidentiality and handle sensitive information appropriately.

Operate office equipment such as computers, copiers, scanners, and phones.

Work independently and collaboratively in a fast-paced environment.

Use software tools such as Microsoft Office, Google Workspace, and student information systems (training provided).

Report to work on a regular and consistent basis, as scheduled, to assigned job.

#### **EDUCATION**

Must be a currently enrolled student at Irvine Valley College taking 12 or more units during Fall and Spring semesters, and 6 or more units during Summer sessions. Must maintain good academic standing.

### **WORKING ENVIRONMENT AND PHYSICAL DEMANDS**

The conditions herein are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions.



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Work is performed in a typical office environment within the Admissions & Records area. Interaction with students, faculty, staff, and the public is frequent. The position may require sitting at a desk or front counter for extended periods. May involve occasional interruptions and the need to multitask. Must be able to lift and carry materials weighing up to 20 pounds (e.g., files, office supplies). Frequent use of a computer and standard office equipment.

## **Supplemental Information**

Work Schedule: <u>TBD</u> – Schedule and shift vary and are subject to change in accordance with the department's needs.

Hours per Week: Up to 20

### **Employment Conditions and Information:**

This is a short-term, temporary, hourly Non-Bargaining Unit (NBU) assignment, not to exceed 160 days and 960 hours per fiscal year (July 1<sup>st</sup> through June 30<sup>th</sup>). **Short-term, temporary NBU positions may only be used on an intermittent, seasonal, or project basis.** Education Code Section 88003 states "Short-term employee means any person who is employed to perform a service for the district, upon the completion of which, the service required or similar services will not be extended or needed on a continuing basis."

After successful completion of the onboarding requirements, an individual may be employed by the South Orange County Community College District (SOCCCD) as a short-term, temporary NBU employee. Employment will be on an "if and as needed" basis, as determined by the SOCCCD. The assignment may be shortened or extended at any time, due to departmental needs, with little to no notice. NBU employment is at-will, and either party may terminate this working relationship at any time. Neither party shall be required to provide any reason for the separation. NBU employees shall not have reemployment rights or recourse to petition to be reinstated.



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NBU employees are limited to working in a single position for a single department and site (assignments are onsite only).

NBU employees are paid on a monthly basis. The payroll reporting period is from the 1<sup>st</sup> of the month to the last day of the month. NBU employees are paid on the 10th of the following month.

**Example:** For the following reporting period: January 1<sup>st</sup> through January 31<sup>st</sup>, the NBU employee will be paid on February 10<sup>th</sup>.

NBU employees who work more than 1000 hours per fiscal year are required to contribute to the California Public Employees Retirement System (CalPERS), through payroll deduction. The SOCCCD does not intend to employ NBU employees for more than 960 hours during any fiscal year.

### **Notice to all Candidates for Employment:**

The Immigration Reform and Control Act of 1986, Public Law 99-603, requires that employers obtain documentation from every new employee which authorizes that individual to accept employment in this country. The South Orange County Community College District (SOCCCD) will not sponsor any visa applications.

Employees must reside in California while employed with the SOCCCD.

# California Public Employees Retirement System and California State Teachers Retirement System:

A California Public Employees Retirement System (CalPERS) retiree may not accept employment until after the first 180 days of retirement. Anyone retired from CalPERS accepting permanent employment with the SOCCCD will be required to reinstate as an active CalPERS member. Please contact CalPERS for additional information regarding your retirement status.

Any active vested member of California State Teachers Retirement System (CalSTRS), who accepts employment with the SOCCCD to perform service that requires membership in CalPERS, is eligible to elect to continue retirement system coverage under CalSTRS



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### **Disability Accommodations:**

If you require special accommodations in the application and/or evaluation process, please notify Human Resources at least two (2) business days prior to the job posting close or initial screening date, by either calling (949) 582-4850 or sending an e-mail to hrinfodesk@socccd.edu.

### **Attendance Requirement:**

All SOCCCD employees are required to report to work on a regular and consistent basis, as scheduled, to assigned job.

### **Campus Crime and Safety Awareness:**

Information regarding campus crime and safety awareness can be found at www.ivc.edu or www.saddleback.edu. Paper copies are available in the Human Resources office upon request.

### **Non-Discrimination Notice:**

The SOCCCD provides access to its services, classes, and programs without regard to national origin, immigration status, religion, age, gender, gender identity, gender expression, race, ethnicity, color, medical condition, military and veteran status, genetic information, ancestry, sexual orientation, marital status, physical or mental disability, pregnancy, or because they are perceived to have one or more of the foregoing characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics.

#### **California Fair Chance Act:**

The SOCCCD will consider qualified applicants with a criminal history pursuant to the California Fair Chance Act. You do not need to disclose your criminal history or participate in a background check until a conditional job offer is made to you. After making a conditional offer and running a background check, if the SOCCCD is concerned about a conviction that is directly related to the job, you will be given the chance to explain the circumstances surrounding the conviction, provide mitigating evidence, or challenge the accuracy of the background report.

### Diversity, Equity, Inclusion and Equal Employment Opportunity:

The SOCCCD is looking for equity and inclusion-minded applicants who represent the full diversity of California and who demonstrate a sensitivity to the understanding of diverse



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academic, socioeconomic, cultural, disability, gender identity, sexual orientation, and ethnic backgrounds present within our community.

The SOCCCD is committed to ensuring that all students have the opportunity to succeed in their classes and as such, to eliminating institutional barriers that disproportionately impact students of color. Irvine Valley College and Saddleback College are deeply committed to fostering an inclusive environment where students, staff, and faculty from diverse backgrounds can thrive academically and professionally.

Irvine Valley College (IVC) serves approximately 21,584 students, reflecting a rich diversity: 41% Asian, 2% Black/African-American, 21% Hispanic/Latino, 8% Southwest Asian and North African, 5% two or more races, and 21% White in Fall 2024.

Similarly, Saddleback College (SC) serves around 25,789 students, with demographics showing 12% Asian, 2% Black/African-American, 29% Hispanic/Latino, 5% two or more races, and 47% White in Fall 2024.

These numbers underscore the importance of our commitment to eliminating equity gaps across all student demographics through implementing dynamic, student-centered practices and policies. To support the academic and career success of our diverse student body, we seek a candidate who will actively contribute to our mission of inclusivity and support. The ideal candidate's values will align with SOCCCD's goals for Diversity, Equity, and Inclusion (DEI) and Equal Employment Opportunity (EEO).

#### THE SOCCCD IS AN EQUAL OPPORTUNITY EMPLOYER

#### **Contact Information**

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

#### Contact



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