

Patient Registration Coordinator Tufts University

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Posted May 29, 2025, set to expire Dec. 31, 2025

Job Title	Patient Registration Coordinator
Department	Tufts Dental Facilities for Special Needs
Institution	Tufts University Medford, Massachusetts
Date Posted	May 29, 2025
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Coordinator
Academic Field(s)	Health Services Administrative Support/Services
Job Website	https://jobs.tufts.edu/jobs/21936?lang=en-us&iis=Job+Board&iisn=AcademicKeys
Apply By Email	
Job Description	

Overview

This is an on-site position in Taunton.

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Tufts University School of Dental Medicine (TUSDM) offers one of the most forward-looking educational environments in dental medicine in the country. Tufts Dental Facilities for Persons with Special Needs (TDF) is a network of seven outpatient clinics that provides dental care to approximately 7,000 developmentally disabled patients in the state of Massachusetts under the umbrella of TUSDM and in partnership with the Massachusetts Department of Public Health (DPH) and the Massachusetts Department of Developmental Services (DDS). Additional patient treatment is provided in the operating room setting at four affiliated hospitals within the state. The TDF program also provides a venue for teaching General Practice Residents through the Tufts GPR Program and 4th year dental students from TUSDM.

What You'll Do

Under limited supervision, the Patient Registration Coordinator:

- Provides excellent customer service.
- Greets patients.
- Inputs and/or verifies patient information.
- Responds to patient inquiries.
- Schedules/confirms appointments.
- May perform financial functions (collects payment, conducts daily batch reconciliation) and provides administrative support.
- Performs other related duties to assist in the management of the department.
- Provides leadership to fellow staff members.
- Other duties as assigned.

What We're Looking For

Basic Requirements:

- Knowledge and skills as typically acquired through completion of a High School degree/equivalency
- 3-5 years of job related experience
- In depth knowledge of dental/medical software, codes, Microsoft Office and dental terminology
- Excellent communication and customer service skills

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Preferred Qualifications:

- Experience with special needs population preferred
- Ability to work with patient's parents, guardians, and care givers
- Excellent written and oral communication skills
- Should be a team player, self-motivated, well organized and have the ability to manage his/her time efficiently

Special Work Schedule Requirements:

- Monday - Friday

Pay Range

Minimum \$24.30, Midpoint \$28.90, Maximum \$33.50

Salary is based on related experience, expertise, and internal equity; generally, new hires can expect pay between the minimum and midpoint of the range.

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

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