

# Assistant Unit Manager - Carmichael Dining Tufts University

Direct Link: <a href="https://www.AcademicKeys.com/r?job=256766">https://www.AcademicKeys.com/r?job=256766</a>
Downloaded On: Aug. 24, 2025 8:09am
Posted May 8, 2025, set to expire Dec. 31, 2025

Job Title Assistant Unit Manager - Carmichael Dining

**Department** Tufts Dining Institution Tufts University

Medford, Massachusetts

Date Posted May 8, 2025

Application Deadline Open until filled

Position Start Date Available immediately

Job Categories Associate/Assistant Director

Academic Field(s) Dining Services

Job Website <a href="https://jobs.tufts.edu/jobs/21420?lang=en-">https://jobs.tufts.edu/jobs/21420?lang=en-</a>

us&iis=Job+Board&iisn=AcademicKeys

Apply By Email

**Job Description** 

#### Overview

Tufts Dining is a self-operated food service provider managing a comprehensive collegiate dining program on the Tufts University Medford/Somerville and SMFA/Fenway campus, delivering high quality, contemporary and innovative food and hospitality services to meet the various needs of students, staff, faculty, administrators and visitors in a fiscally responsible manner.

Our team provides a progressive resident dining program as well as innovative retail services, and a distinctive university catering program serving a campus community comprised of 6500 undergraduates, 2200 graduate students, and 2300 staff, faculty and administrators.

Dining Centers and Catering are open 7 days a week. Working weekends, evenings, and holidays will be expected.



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#### What You'll Do

The Assistant Unit Manager for Residential Dining is responsible for the effective daily management of a resident board dining center serving on average 2000 meals per day, seven days per week.

- The Assistant Unit Manager will provide leadership in the areas of customer service, hospitality, food preparation, quality control, food service sanitation, housekeeping, equipment maintenance, marketing, special events planning, and execution.
- They will assist the unit manager with the responsibilities of compliance with department policies, procedures and standards, state and municipal regulations, and university policies and procedures.
- As a manager-on-Duty, they will work collaboratively with members of the unit management team to deliver the highest quality dining experience every day

## What We're Looking For

#### **Basic Requirements:**

- Associate degree in hospitality or food service management or equivalent experience
- At least 3 5 years of food service management experience with at least 2 years managing in high volume food service operation required
- Outstanding interpersonal and organizational skills and strong verbal and written communication skills are important
- Demonstrated knowledge of production planning and fiscal management while maintaining high customer satisfaction in a high-volume resident dining program
- Experience with a demonstrated record of teamwork, inclusion, collaboration and partnering

#### **Preferred Qualifications:**

- Bachelor's degree in hospitality, dietetics, culinary arts or food service management
- Outstanding communication skills including interpersonal communication, writing, public speaking, and presenting
- Working knowledge of a residential food service program in a college or university
- Working knowledge of automated food productions systems such as Foodpro or CBORD and POS systems such as Sequoia, Blackboard or Micros
- ServSafe Manager Certification

### **Work Schedule Requirements:**

- This is an on-site position
- Dining Centers and Catering are open 7 days a week. Working weekends, evenings, and holidays will be expected
- A 50 hour work week is anticipated. This schedule is typically completed in five days with two days off
- We require flexibility in scheduling which may change based on business needs
- Some travel may be required for training and seminars to advance professional development

### Pay Range



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Minimum \$58,750.00, Midpoint \$73,550.00, Maximum \$88,300.00

Salary is based on related experience, expertise, and internal equity; generally, new hires can expect pay between the minimum and midpoint of the range.

### **Contact Information**

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

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