AV Systems Engineer I
Worcester Polytechnic Institute

Job Title	AV Systems Engineer I
Department	
Institution	Worcester Polytechnic Institute
	Worcester, Massachusetts
Date Posted	Apr. 3, 2025
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Professional Staff
Academic Field(s)	Information Technology
Apply Online Here	https://apptrkr.com/6120113
Apply By Email	
Job Description	

Image not found or type unknown

JOB TITLE
AV Systems Engineer I

LOCATION
Worcester

DEPARTMENT NAME
AV Systems

DIVISION NAME
Worcester Polytechnic Institute - WPI

JOB DESCRIPTION SUMMARY

Member of team supporting campus-wide audio and visual (A/V) equipment and infrastructure critical to course delivery, project collaborations, and campus events. Responsible for the preventative maintenance, documentation and equipment inventory. Assist with troubleshooting A/V problems and provide immediate in-person support to faculty, students, and staff across campus.

Compensation ranges from $49,500 to $55,000 annually, depending on experience, and includes excellent benefits: 5 weeks of paid time off, 13 holidays, comprehensive health, dental, and vision coverage, a 9.5% retirement match after 12-months, disability and life insurance, tuition assistance (including full WPI tuition for dependents after 3 years), free access to the fitness center, wellness resources, flexible summer hours, employee discounts, and ERG participation.

JOB DESCRIPTION

Responsibilities:

- Coordinate and administer preventative maintenance schedule of various A/V equipment throughout campus.

- Create, deploy, and maintain end-user instructions of AV equipment for online and on-location user reference.

- Respond to customer problems and provide immediate in-person support to faculty, students, and staff.

- Manage inventory of A/V equipment, accessories, and supplies.

- Provide training and assistance to Academic Technology Center (ATC) staff as needed to ensure quality integrated solutions are available for smooth classroom and event functions.

- Collaborate with other ATC staff in the planning and delivery of high-profile events such as commencement and Admissions open houses.

- Use Service Desk ticketing system to process A/V related requests and incidents.

Other duties as assigned.

Requirements:

- Bachelor's degree in a related field. Comparable work experience may be substituted for degree requirement.

- Minimum of 2 years related experience maintaining, troubleshooting, and/or installing A/V equipment in an academic or corporate environment.

- Familiarity with A/V systems such as switchers, projectors, interfaces, IP controlled/monitored systems, lecture capture devices and video conference systems.

- Ability to interpret audio and video systems flow charts.

- Computer skills including word-processing and spreadsheets.

- Successful candidate will be well organized with good interpersonal and project/time management skills.

- Ability to work independently and in a team environment.

Some evening and weekends hours may be required.
4 - Professional 1

FLSA STATUS
United States of America (Exempt)

WPI is an Equal Opportunity Employer. All qualified candidates will receive consideration for employment without regard to race, color, age, religion, sex, sexual orientation, gender identity, national origin, veteran status, or disability. It seeks individuals from all backgrounds and experiences who will contribute to a culture of creativity, collaboration, inclusion, problem solving, innovation, high performance, and change making. It is committed to maintaining a campus environment free of harassment and discrimination.

To apply, visit: https://wpi.wd5.myworkdayjobs.com/en-

AV Systems Engineer I
Worcester Polytechnic Institute

US/WPI_External_Career_Site/job/Worcester/AV-Systems-Engineer-I_R0003132

About WPI

WPI is a vibrant, active, and diverse community of extraordinary students, world-renowned faculty, and state of the art research facilities. At WPI, we have competitive and comprehensive benefits, including health insurance, long-term care, retirement, tuition assistance, flexible spending accounts, work-life balance and much more.

Diversity & Inclusion at WPI

WPI is committed to creating an inclusive workplace where everyone feels valued and respected; a place where every student, faculty and staff member can be themselves, so that they can study, live, and work comfortably, to reach their full potential, and make meaningful contributions in order to meet departmental and institutional goals. WPI thrives on innovative practice and welcomes diverse perspectives, insight, and people from diverse lived experiences, to enhance the community environment and propel the institution to the next level in a competitive, global marketplace.

jeid-2dac2f98b2ea4844b4b946e886af0f35

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

N/A
Worcester Polytechnic Institute

,