

IT Systems Change Manager
University at Buffalo, The State University of New York

Direct Link: <https://www.AcademicKeys.com/r?job=251039>

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Posted Jan. 3, 2025, set to expire Aug. 4, 2025

Job Title	IT Systems Change Manager
Department	IT Portfolio Management
Institution	University at Buffalo, The State University of New York Buffalo, New York
Date Posted	Jan. 3, 2025
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Classified Staff
Academic Field(s)	Information Technology
Job Website	https://www.ubjobs.buffalo.edu/postings/54981
Apply By Email	
Job Description	

Position Summary

Join Our Dynamic IT Team!

Are you passionate about driving innovation while ensuring system stability in a fast-paced IT environment? We are seeking a proactive and strategic IT Systems Change Manager to join our team. Your role will be crucial in shaping the future of our IT operations and ensuring we stay ahead of the curve.

Key Responsibilities:

- **IT Systems Change Management Lead:** Provide strategic oversight for the IT Systems Change

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Management process and ensure compliance and alignment with VPCIO goals. You will be key to ensuring the stability of our educational and business systems.

- **Software Review Innovator:** Lead the software and web-based services review process. Ensuring alignment with university, state, and federal policies, fostering a secure and innovative technological environment.
- **Continuous Improvement Champion:** You will be responsible for implementing continuous improvement to the IT Systems Change Management process and the Software Review process, along with facilitating retrospective reviews after significant IT incidents and changes. You'll turn insights into actionable improvements, driving continuous process enhancements and ensuring we learn and grow from every experience.

If you are ready to make a significant impact and be part of a team that values innovation and excellence, apply now and help us drive the future of IT!

ABOUT UBIT:

It is a great time to join **UB Information Technology (UBIT)**! Our staff are highly skilled and motivated to succeed have cutting-edge training and technical resources at their disposal. For more information about UBIT visit our [website](#). All the duties and responsibilities listed above continue to occur in a 24x7 environment, therefore, working extended hours, holidays, or varied hours may be required.

Learn about our [BENEFITS](#), where we prioritize your well-being and success to enhance every aspect of your life.

Learn more about what it looks like to be a part of the [University at Buffalo community](#).

University at Buffalo is an affirmative action/equal opportunity employer and, in keeping with our commitment, welcomes all to apply including veterans and individuals with disabilities.

Minimum Qualifications

- Bachelor's degree with 3 years of experience in IT Change Management or similar role OR master's degree with 1 year of experience in IT Change Management or similar role. An equivalent combination of education and experience will be considered.
- Familiarity with ITIL frameworks
- Ability to work on and lead cross-functional teams
- Excellent communication, interpersonal, and problem-solving skills

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- Experience in managing scope, risks, timelines, and other project functions to deliver high profile, complex IT projects
- Ability to document change processes, policies, and reports.
- Applicants must be authorized to work in the United States on a full-time basis without visa sponsorship.

Preferred Qualifications

- Masters degree preferred
- Certification in ITIL or Change Management
- Strong understanding of ITIL or related best practices and frameworks
- Experience using ITSM tools (e.g., TeamDynamix, BMC Remedy) for managing IT change requests and workflows.
- Knowledge of IT concepts including networking, applications, systems, and other technical areas.
- Experience in IT incident and disaster response and recover planning
- Experience working in a higher education environment

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact