

Patient Manager, Clinics
University at Buffalo, The State University of New York

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Posted Nov. 19, 2024, set to expire Aug. 4, 2025

Job Title	Patient Manager, Clinics
Department	Clinics
Institution	University at Buffalo, The State University of New York Buffalo, New York
Date Posted	Nov. 19, 2024
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Professional Staff
Academic Field(s)	Health Services
Job Website	https://www.ubjobs.buffalo.edu/postings/54205

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Job Description

The [University at Buffalo School of Dental Medicine](#) is seeking applicants for a full-time **Patient Manager** who is detail oriented, effective with multi-tasking and time management, and willing to learn new skills.

The Patient Manager will have the following major responsibilities:

- Manage / Schedule patients for 36-38 students (each patient family has 9-25 patients). Schedule next appt (as determined by faculty & assigned student).
- Maintain and understand faculty clinic coverage.
- Coordinate schedule changes with students, DA's, rotation directors & group directors.
- Review patient families & schedule patients as appropriate (so patients aren't waiting 30 days between appts).
- Verify payments before appts are scheduled, especially for crowns, dentures, implants, root

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- canals. Obtain financial approval of private pay treatment options.
- Recommend discharge / NATC patients when patient is non-compliant with UB protocols.
 - Assign screening patients to students for screening rotation. CPE Scheduling.
 - Attend scheduled meetings 4-5 times each semester.

Salary is commensurate with experience.

Work hours are typically Monday - Friday 8:30 a.m. - 5:00 p.m.
May work evening clinic hours occasionally.

Outstanding Benefits Package

Working at UBF comes with benefits that exceed salary alone. There are personal rewards including comprehensive health and retirement plan options. We also focus on creating and sustaining a healthy mix of work, personal and academic pursuit - all in an effort to support your work-life effectiveness. Visit our UBF benefits website to learn about our [benefit packages](#).

About The University at Buffalo

The University at Buffalo (UB) #ubuffalo is one of America's leading public research universities and a flagship of the State University of New York system, recognized for our excellence and our impact. UB is a premier, research-intensive public university dedicated to academic excellence. Our research, creative activity and people positively impact the world. Like the city we call home, UB is distinguished by a culture of resilient optimism, resourceful thinking and pragmatic dreaming that enables us to reach others every day. Visit our website to learn more about the [University at Buffalo](#).

University at Buffalo is an affirmative action/equal opportunity employer and, in keeping with our commitment, welcomes all to apply including veterans and individuals with disabilities.

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact



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