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Downloaded On: Oct. 19, 2024 1:18pm Posted Oct. 11, 2024, set to expire Feb. 7, 2025

Job Title Crisis Mental Health Clinician (9372U), University

Health Services 73576

Department

Institution University of California, Berkeley

Berkeley, California

Date Posted Oct. 11, 2024

Application Deadline Open until filled

Position Start Date Available immediately

Job Categories Professional Staff

Academic Field(s) Health Services

Counseling Services

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Job Description

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Crisis Mental Health Clinician (9372U), University Health Services 73576

About Berkeley

At the University of California, Berkeley, we are committed to creating a community that fosters equity of experience and opportunity, and ensures that students, faculty, and staff of all backgrounds feel safe, welcome and included. Our culture of openness, freedom and belonging make it a special place for students, faculty and staff.



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The University of California, Berkeley, is one of the world's leading institutions of higher education, distinguished by its combination of internationally recognized academic and research excellence; the transformative opportunity it provides to a large and diverse student body; its public mission and commitment to equity and social justice; and its roots in the California experience, animated by such values as innovation, questioning the status quo, and respect for the environment and nature. Since its founding in 1868, Berkeley has fueled a perpetual renaissance, generating unparalleled intellectual, economic and social value in California, the United States and the world.

We are looking for equity-minded applicants who represent the full diversity of California and who demonstrate a sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, gender identity, sexual orientation, and ethnic backgrounds present in our community. When you join the team at Berkeley, you can expect to be part of an inclusive, innovative and equity-focused community that approaches higher education as a matter of social justice that requires broad collaboration among faculty, staff, students and community partners. In deciding whether to apply for a position at Berkeley, you are strongly encouraged to consider whether your values align with our Guiding Values and Principles, our Principles of Community, and our Strategic Plan.

At UC Berkeley, we believe that learning is a fundamental part of working, and our goal is for everyone on the Berkeley campus to feel supported and equipped to realize their full potential. We actively support this by providing all of our staff employees with up to 80 hours (10 days) of paid time per year to engage in professional development activities. To find out more about how you can grow your career at UC Berkeley, visit grow.berkeley.edu.

Departmental Overview

UC Berkeley's University Health Services (UHS) is a comprehensive college health service providing fully accredited, primary medical care, counseling and psychological services, and innovative health promotion programs for students, faculty, and staff. UHS provides on-campus medical care and coordinates supplemental needs for off-campus care through a network of community specialists and hospitals. UHS manages the student health insurance and workers' compensation insurance programs.

Approximately 65,000 visits occur annually including Primary Care, Urgent Care, Occupational Health and Specialty Clinics. Services are designed to minimize the impact of illness, emotional distress and injury on studies and work. Coupled with health promotion and public health programs, UHS reaches all segments of the Berkeley campus community. Learn more by visiting the UHS website, our strategic plan, and our UHS values.



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The Campus Mobile Crisis Response (CMCR) unit aims to provide culturally responsive, traumainformed, and person-centered assessments and interventions to address the immediate needs of the individuals and communities in crisis at UC Berkeley. Learn more about CMCR by visiting our website.

The CMCR team currently functions on a four-tens schedule, subject to change as needed for team/operational needs. This role supports full week coverage, with working hours among the team varying in the range of 12:00pm - 10:00pm. Ideally the Clinical Lead is available Sunday - Wednesday (days and/or hours may shift to meet organizational need).

Application Review Date

The First Review Date for this job is: 10/23/24. This job will remain open until filled.

Responsibilities

DIRECT CLIENT CARE

- Work collaboratively during designated shift with the paramedic and peer counselor to provide emergency/crisis bases in-person assessment and intervention:
 - Work collaboratively with team members to quickly assess the needs of individuals or communities experiencing a mental health crisis, and collaboratively create a response plan. Practice self-awareness and cultural humility as a member of a diverse team; be conscientious and sensitive to interpersonal dynamics with other team members.
 - Demonstrate strong ability to remain calm and attentive during crises, as well as to work through several separate crises during a single shift.
 - Demonstrate a high level of resilience and self-care as part of maintaining wellness in a high crisis and first responder position.
- Provide culturally responsive, trauma-informed, harm reduction, and person-centered mental health and substance use crisis assessment, intervention, de-escalation for individuals experiencing non-violent, behavioral health crisis on the UC Berkeley campus footprint.
- Assess for suicidality, homicidal intent, violence risk, grave disability, and substance use using appropriate measurements, including C-SRRS, Mini Mental Status Exam, and others.
- Provides debrief experience and on site support and coordination after campus traumas such as campus death.
- Make appropriate referrals/linkage based on clinical needs.



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COLLABORATION

- Documents client progress, treatment recommendations, interventions and client response in the EHR and other required systems to facilitate the sharing of information and coordination of care with other involved providers
- Participates in and coordinates regularly scheduled and clinically indicated ad hoc multidisciplinary consultation meetings with colleagues to discuss relevant aspects of client care and help to ensure positive client outcomes
- Uses shared decision-making techniques to work proactively with the client around the care plan and communicates plan to the care team
- Participates in regular care manager consultation meetings and regular caseload meetings with High Risk/Hospital Manager or Clinical Director
- Functions as liaison to community mental health providers
- Assists Referral Coordinator with developing and maintaining referral procedures and resources
- Participate and complete all assigned trainings in a timely manner to form a strong foundation for clinical work.

CARE MANAGEMENT DEVELOPMENT

- Identifies improvements to systems, practices, and procedures and advocates recommendations to leadership
- Works with Compassionate Crisis Response Program Manager, High Risk/Hospital Manager, Clinical Director, Referral Coordinator, CAPS leadership, and CAPS staff to develop protocols aimed at improving care delivery for at-risk clients and support CAPS providers using such protocols
- Develops, maintains, and shares internal UHS, campus, and community resources as appropriate with clients and staff to promote efficient quality care
- Promotes the development of collaborative relationships with peers and other health professionals by articulating practice issues and communicating through appropriate organizational channels.

ORGANIZATIONAL RESPONSIBILITIES

- Participates in staff meetings and meetings related to care management
- Adheres to principles of quality, customer oriented standards



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- Demonstrates professionalism, courtesy, and sensitivity in all interactions with clients and staff
- When assigned, actively participates on UHS committees and/or the development of new programs/ideas
- Is knowledgeable of client rights and responsibilities, rules of confidentiality and client privacy
- Readily accepts additional responsibility including assisting with the evaluation of unit operation/efficiency
- Maintains client records appropriately including confidentiality and completeness of notes. This includes written and electronic records
- Is knowledgeable of UHS and campus departments, services, locations
- Is knowledgeable of operational, administrative, business, and personnel policies
- Demonstrates flexibility and adaptability as health care practices and related technology change
- Demonstrates an active investment in organizational and unit goals to improve customer service
- Implements University and UHS policies and procedures to assure a consistently high level of client care, safety and customer service

Other duties as assigned

Required Qualifications

Education

Bachelor's degree in related area and / or equivalent experience / training

Licenses and Certifications

- Valid CA Driver's License
- A valid mental health license in the state of California (Licensed Psychologist, LCSW, LMFT, LPCC) or registration (ASW, AMFT, APCC) with the California Board of Behavioral Sciences or Board of Psychology.
- 5150 Certification for Alameda County within 30 days of employment
- First Aid certified within 30 days of employment.
- CPR certified within 30 days of employment.

Knowledge, Skill and Abilities

• Minimum one year of experience providing behavioral health services in a public health,



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community mental health, crisis services, or other setting serving adults exhibiting mental health crisis, psychosis, substance-related mental health needs, etc.

- Must be able/willing to work flexibly and outside of a traditional clinical space, such as being
 outside during most of the shift, traveling in a vehicle and/or walking with others between crises,
 and physically move frequently during a shift.
- Ability to work with and honor a highly diverse community served, as well as team members, while showing humility and openness.
- Willingness to learn and understand different perspectives, as well as show self-awareness around race, gender, class, sexual orientation, lived experience, and other important attributes.

Preferred Qualifications

- Previous work with college/university students
- Multilingual (English, Spanish, Mandarin and/or Cantonese)

Salary & Benefits

For information on the comprehensive benefits package offered by the University, please visit the University of California's Compensation & Benefitswebsite.

Under California law, the University of California, Berkeley is required to provide a reasonable estimate of the compensation range for this role and should not offer a salary outside of the range posted in this job announcement. This range takes into account the wide range of factors that are considered in making compensation decisions including but not limited to experience, skills, knowledge, abilities, education, licensure and certifications, analysis of internal equity, and other business and organizational needs. It is not typical for an individual to be offered a salary at or near the top of the range for a position. Salary offers are determined based on final candidate qualifications and experience.

- The budgeted salary range that the University reasonably expects to pay for this position is \$66,700.00 - \$91,600.00.
- This is a 100%, full-time (40 hours per week), career position that is eligible for full UC benefits.
- This position is exempt and paid monthly.

How to Apply



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To apply, please submit your resume and cover letter.

Driving Required

A valid driver's license and DMV check for driving record is required.

Other Information

- This is not a visa opportunity.
- Your employment is dependent on obtaining and maintaining a credentialing clearance (if applicable), background clearance and medical clearance according to University Health Service policies.

Conviction History Background

This is a designated position requiring fingerprinting and a background check due to the nature of the job responsibilities. Berkeley does hire people with conviction histories and reviews information received in the context of the job responsibilities. The University reserves the right to make employment contingent upon successful completion of the background check.

Mandated Reporter

This position has been identified as a Mandated Reporter required to report the observed or suspected abuse or neglect of children, dependent adults, or elders to designated law enforcement or social service agencies. We reserve the right to make employment contingent upon completion of signed statements acknowledging the responsibilities of a Mandated Reporter.

Equal Employment Opportunity

The University of California is an Equal Opportunity/Affirmative Action Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or protected veteran status. For more information about your rights as an applicant, please see the <u>U.S. Equal Employment Opportunity Commission</u> poster.

The University of California's Affirmative action policy.

The University of California's Anti-Discrimination policy



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To apply, visit

https://careerspub.universityofcalifornia.edu/psc/ucb/EMPLOYEE/HRMS/c/HRS_HRAM_FL.HRS_CG_S

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Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

N/A

University of California, Berkeley