

Clinical Case Manager Worcester Polytechnic Institute

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Downloaded On: Oct. 5, 2024 8:21pm

Posted Oct. 4, 2024, set to expire Feb. 1, 2025

Job Title	Clinical Case Manager
Department	
Institution	Worcester Polytechnic Institute Worcester, Massachusetts
Date Posted	Oct. 4, 2024
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Director/Manager
Academic Field(s)	Student Services Health Services Counseling Services
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Job Description

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JOB TITLE

Clinical Case Manager

LOCATION

Worcester

DEPARTMENT NAME

Student Development & Counseling

DIVISION NAME

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Worcester Polytechnic Institute - WPI

JOB DESCRIPTION SUMMARY

The primary purpose of this position is to enhance overall student wellness by providing direct case management services, crisis intervention, clinical services, and support. In addition, this position provides consultation to WPI community members, preventative and educational outreach initiatives, and administrative support of the case management position.

WPI is passionate about creating an inclusive workplace that promotes and values diversity. We are looking for candidates who can support our commitment to equity, diversity, and inclusion.

This is an on-site, 11-month position.

JOB DESCRIPTION

Responsibilities:

Providing case management and clinical outreach by:

- Creating and maintaining a referral database for mental health providers throughout the State of Massachusetts and assisting students in finding mental health care in their home states.
- Assisting and supporting students in accessing services from community resources for outpatient mental health care (outpatient therapists, psychiatrists, neuropsychological testing, higher levels of care, and more).
- Developing and implementing systems for follow-up with students who have been referred to community resources (therapists, psychiatrists, clinics) & serving as a liaison between community mental health providers and WPI/SDCC staff.
- Assisting students who have been assessed at EMH or hospitalized for mental health reasons transition back to WPI by coordinating with the hospital for follow up/discharge planning & completing a re-entry meeting after discharge to facilitate access to appropriate services on- and off-campus.
- Working with students who have taken a leave of absence for mental health reasons transition back to WPI by completing a return meeting & facilitating students access to appropriate services

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on- and off-campus with support from the Director.

- Collaborating with counseling staff in treatment and disposition planning for students.
- Maintaining appropriate records and documentation of case management activities.
- Building liaison relationships with off-campus mental health providers, private practitioners, hospitals and inpatient units, and other community partners.
- Building relationship with WPI partners, with the goal of assuring continuity of care for SDCC students.

Support administrative and campus outreach initiatives by:

- Attending and participating in regular on-call rotations, staff meetings, and leading case management meetings.
- Attending campus and community meetings as appropriate.
- Providing outreach/educational seminars as needed.
- Attending continuing educational and professional development opportunities.
- Interpreting University policy regarding students and making recommendations when policy changes are needed in collaboration with the Director.
- Collaborating within the Dean of Students Office and the Director of Counseling, and across campus in regard to student welfare issues.
- Consulting with members of the WPI community - including faculty, administration, staff, parents and students -regarding mental health needs of students.
- Consulting with on-and off-campus health care providers, including Student Health Services, Office of Accessibility Services, Dean of Students, hospitals, community mental health agencies, and private practitioners, etc. to help coordinate care.

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- Supporting the CARE Team by attending weekly meetings, consulting with this team about mental health issues, and conducting appropriate follow up.
- Serving on division or campus wide committees as appropriate.
- Participating in division of Student Affairs and Campus Life meetings and activities.

Provide crisis assessment, intervention, and high-quality counseling to WPI students by:

- Providing on-call and urgent counseling sessions for students with urgent or emergency concerns. Will provide appropriate referrals for on-going counseling or other mental health supports.
- Communicating with campus partners (Campus Police, Dean of Students, Residential Services) while on-call for students with urgent or emergency concerns.
- Supporting clinical staff during hospitalizations by serving as a consultant, and assisting with task associated with hospitalizations, calls to campus police or hospital emergency department staff to alert them to the incoming student and providing ongoing coordination with the hospital.
- Maintaining a small (2-4 clients) counseling caseload and providing counseling to students with complex mental health concerns.
- Conducting mandatory assessments for identified students referred to SDCC by Dean of Students.
- Maintaining schedule and timely clinical records and notes through HIPAA-compliant Titanium record system.

Requirements:

- Masters in Social Work, Counseling, Psychology or other related field
- LCSW (LICSW eligible), LICSW, MA (LMHC eligible), LMHC or equivalent
- 2 years' experience

Please include a cover letter with a resume for consideration.

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FLSA STATUS

United States of America (Exempt)

WPI is an Equal Opportunity Employer that actively seeks to increase the diversity of its workplace. All qualified candidates will receive consideration for employment without regard to race, color, age, religion, sex, sexual orientation, gender identity, national origin, veteran status, or disability. It seeks individuals with diverse backgrounds and experiences who will contribute to a culture of creativity, collaboration, inclusion, problem solving, innovation, high performance, and change making. It is committed to maintaining a campus environment free of harassment and discrimination.

To apply, visit: https://wpi.wd5.myworkdayjobs.com/en-US/WPI_External_Career_Site/job/Worcester/Clinical-Case-Manager_R0002939-1

About WPI

WPI is a vibrant, active, and diverse community of extraordinary students, world-renowned faculty, and state of the art research facilities. At WPI, we have competitive and comprehensive benefits, including health insurance, long-term care, retirement, tuition assistance, flexible spending accounts, work-life balance and much more.

Diversity & Inclusion at WPI

WPI is committed to creating an inclusive workplace where everyone feels valued and respected; a place where every student, faculty and staff member can be themselves, so that they can study, live, and work comfortably, to reach their full potential, and make meaningful contributions in order to meet departmental and institutional goals. WPI thrives on innovative practice and welcomes diverse perspectives, insight, and people from diverse lived experiences, to enhance the community environment and propel the institution to the next level in a competitive, global marketplace.

Contact Information

Please reference Academickeys in your cover letter when

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applying for or inquiring about this job announcement.

Contact

N/A

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