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Downloaded On: Aug. 31, 2024 10:19pm
Posted Aug. 21, 2024, set to expire Nov. 29, 2024

Job Title Technician, Campus Electronic Security

**Department** Security

**Institution** Austin Community College

Austin, Texas

Date Posted Aug. 21, 2024

Application Deadline Open until filled

**Position Start Date** Available immediately

Job Categories Classified Staff

Academic Field(s) Public Safety

Information Technology

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**Job Description** 

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**Technician, Campus Electronic Security** 

**Austin Community College** 

**Job Posting Closing Times:** Job postings are removed from advertising at **12:00 A.M.** on the closing date e.g., at midnight on the day before the closing date.

If you are a current Austin Community College employee, please click this link to apply through your Workday account



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Austin Community College is a public two-year institution that serves a multicultural population of approximately 41,000 credit students each Fall and Spring semester. We embrace our identity as a community college, as reflected in our mission statement. We promote student success and community development by providing affordable access, through traditional and distance learning modes, to higher education and workforce training, including appropriate applied baccalaureate degrees, in our service area.

As a community college committed to our mission, we seek to recruit and retain a workforce that:

- Values intellectual curiosity and innovative teaching
- Is attracted by the college's mission to promote equitable access to educational opportunities
- Cares about student success and collaborates on strategies to facilitate success for populations including; first generation college students, low-income students, and students from underserved communities.
- Focused on student academic achievement and postgraduate outcomes
- Welcomes difference and models respectful interaction with others
- Engages with the community both within and outside of ACC

#### **Job Posting Title:**

Technician, Campus Electronic Security

#### **Job Description Summary:**

Install, implement,, maintain, and support physical security systems within Austin Community College (ACC) college wide to deny access to unauthorized personnel from physically accessing facilities, resources or stored data and increase protection of personnel and assets from damage and harm.

#### Job Description:

<u>Description of Duties and Tasks</u>Essential duties and responsibilities include the following. Other duties may be assigned.

- Performs day-to-day administration of security related tasks such as physical access control, logical access to physical security systems, system and device health checks, and campus communications as needed.
- Responsible for providing availability, reliability, and dependability of security systems through



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proper maintenance, proactive monitoring, and coordination with infrastructure teams.

- Performs service/installation of access control, intrusion alarm, closed circuit television systems, and other various security-related systems.
- Performs testing and validation of installations and repairs using a variety of tools for network and power analysis.
- Evaluates, diagnoses, troubleshoots systems, and performs maintenance, configuration changes and repairs as necessary.
- Performs data entry as required to add monitored points and new configuration items across each system, as needed.
- Performs upgrades, updates, additions, and integrations to systems in order to increase functionality and usability; coordinates with relevant system administrators to perform additional tasks related to the infrastructure.
- Coordinates with administration, departments and external groups to resolve security related issues by applying technical solutions.
- Prepares documentation of current systems, changes to configuration items, inventory, tasks and daily service request, etc. to keep accurate records of physical security systems.
- Responds to emergency situations during or after hours for the purpose of resolving immediate safety/security concerns.
- Assists other college and external personnel as may be required for the purpose of supporting them in the completion of their work activities (i.e., coordination with electricians, locksmith, carpenters, etc.)
- Provides end user support and guidance on physical security software, hardware and systems usage, ranging from beginners to expert users.

**Knowledge** Must possess required knowledge and be able to explain and demonstrate, with or without reasonable accommodations, that the essential functions of the job can be performed.

- Working knowledge of project management principles.
- Working knowledge of information technology and security best practices.
- Strong working knowledge of computer, networks, and information technology-related systems as they apply to physical security.
- Working knowledge of structured cabling.
- Strong working knowledge of access control systems, video surveillance systems, analytics, electronic personnel protection systems, and intrusion detection systems.
- Familiarity with local, state, and federal codes as they apply to security and life safety equipment.



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**<u>Skills</u>** Must possess required skills and be able to explain and demonstrate, with or without reasonable accommodations, that the essential functions of the job can be performed.

- Ability to use test equipment such as multi-meter, signal tone generator, oscilloscope, and timedomain reflectometer.
- Ability to read blueprints, architectural, mechanical, and electrical documents.
- Ability to conduct research, analysis, audits, and quality assurance in relation to physical security.
- Ability to track, troubleshoot, document, and resolve end-user and system troubles.
- Perform troubleshooting techniques used to resolve system-related problems, whether with application, server, network, cabling, or configuration.
- Maintain an established work schedule, providing on-call assistance, including nights, weekends, and holidays.
- Effective communication and interpersonal skills, including tact and diplomacy.
- Effective organization and planning skills including attention to detail and follow-through.
- Maintaining confidentiality of work-related information and materials.
- Ability to work independently.
- Ability to safely drive an ACC vehicle.

### **Technology Skills**

- Use a variety of spreadsheet, word processing, database, and presentation software.
- Use query and control languages, program, and administer systems and applications.

#### **Required Work Experience**

Two years related work experience.

#### **Preferred Work Experience**

Three or more years of related technical work experience.



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### **Required Education**

• High school diploma or educational equivalent.

### **Preferred Education**

• Associate degree or higher in security or information technology related fields.

### Special RequirementsLicenses/Certifications; Other

- Valid Texas Driver's License and good driving record in order to drive an ACC vehicle.
- Ability to successfully register and ceritify with CJIS.

#### **Other Preferred Qualifications**

• Certifications that are highly desirable include Security +, GSEC, CISA, SSCP, CAPM or PMP, ITIL, A+, Network +, or other information technology, best practice, framework, or security related certification.

### Salary Range

\$56,919 - \$71,148

## Number of Openings:

1

### **Job Posting Close Date:**

September 2, 2024



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#### **Clery Act**

As required by the US Department of Education, employees are required to report violations under Title IX and, under the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act (Clery Act), select individuals are required to report crimes. If this position is identified as a Campus Security Authority (Clery Act), you will be notified, trained, and provided resources for reporting.

#### **Disclaimer**

The above description is an overview of the job. It is not intended to be an all-inclusive list of duties and responsibilities of the job, nor is it an all-inclusive list of the skills and abilities required to do the job. Duties and responsibilities may change with business needs. ACC reserves the right to add, change, amend, or delete portions of this job description at any time, with or without notice. Employees may be required to perform other duties as requested, directed, or assigned. In addition, reasonable accommodations may be made by ACC at its discretion to enable individuals with disabilities to perform essential functions of the job.

To apply, please visit: <a href="https://austincc.wd1.myworkdayjobs.com/en-US/External/job/Austin-Community-College/Technician--Campus-Electronic-Security\_R-6449">https://austincc.wd1.myworkdayjobs.com/en-US/External/job/Austin-Community-College/Technician--Campus-Electronic-Security\_R-6449</a>

#### **Contact Information**

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

#### Contact

Security
Austin Community College

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