

Application Analyst/Senior Application Analyst, University
Advancement
University at Buffalo, The State University of New York

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Posted Jul. 31, 2024, set to expire Nov. 30, 2024

Job Title	Application Analyst/Senior Application Analyst, University Advancement
Department	University Advancement
Institution	University at Buffalo, The State University of New York Buffalo, New York
Date Posted	Jul. 31, 2024
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Professional Staff
Academic Field(s)	Information Technology
Job Website	https://www.ubjobs.buffalo.edu/postings/51875

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Job Description

The **Application Analyst/Senior Application Analyst** position within [University Advancement](#) is a hybrid role that includes sub-roles as business analyst, solution architect, and QA testing lead. The final title will be determined based on the qualifications and experience of the selected candidate. Based on divisional need, this role may perform tasks across varying skill specialties and business support areas. The Application Analyst/Senior Application Analyst reports to the Senior Director of Application Services and is part of a customer-centered Advancement Services team focused on supporting the successful fundraising and engagement efforts of University Advancement.

Specifically, the Application Analyst/Senior Application Analyst:

- Works to continuously improve and enhance University Advancement's Salesforce-powered digital ecosystem, gathering requirements and feedback and designing best practice solutions.

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- Conducts all aspects of user management including support tickets, training, and designing solutions with user satisfaction a priority.
- Supports all areas of University Advancement's ecosystem including Advancement RM, Marketing Cloud, Blackthorn Event Management, and non-Salesforce legacy platforms.
- Requires a strong desire to keep learning and stay current with all supported technologies and platforms assigned.
- Works to ensure compliance with all current UB technology rules and regulations.
- Support the continuous evolution of web pages to ensure accessibility, ease of navigation, and best practices in web technologies.
- Develop, maintain, and enhance web applications to support the day-to-day activities of University Advancement. Support existing e-commerce applications and processes such as the university's giving forms, the UB Foundation's payment gateway (UBF Checkout), as well as administrative and reporting applications and scheduled jobs.

Compensation Details:

- **Senior Analyst:** \$75,000 - \$80,000
- **Application Analyst:** \$65,000 - \$75,000

Outstanding Benefits Package

Working at UBF comes with benefits that exceed salary alone. There are personal rewards including comprehensive health and retirement plan options. We also focus on creating and sustaining a healthy mix of work, personal and academic pursuit - all in an effort to support your work-life effectiveness. Visit our UBF benefits website to learn about our [benefit packages](#).

Division of University Advancement

At the University at Buffalo, our Division of University Advancement plays a pivotal role in advancing our mission. With a historic \$1 Billion Boldly Buffalo campaign recently concluded in June 2024, where more than 80,000 alumni and donors generously contributed, we're on the cusp of greatness. Our goal? To propel UB into the top 25 of national public research universities within the next decade. As part of our team, you'll build strong connections with alumni and donors worldwide, shaping the future of our institution. Join us and be part of a team that changes the world!

About The University at Buffalo

The University at Buffalo (UB) #ubuffalo is one of America's leading public research universities and a flagship of the State University of New York system, recognized for our excellence and our impact. UB is a premier, research-intensive public university dedicated to academic excellence. Our research,



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creative activity and people positively impact the world. Like the city we call home, UB is distinguished by a culture of resilient optimism, resourceful thinking and pragmatic dreaming that enables us to reach others every day. Visit our website to learn more about the [University at Buffalo](#).

University at Buffalo is an affirmative action/equal opportunity employer and, in keeping with our commitment, welcomes all to apply including veterans and individuals with disabilities.

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact