

Direct Link: https://www.AcademicKeys.com/r?job=237923
Downloaded On: Jun. 30, 2024 6:43am
Posted Jun. 19, 2024, set to expire Nov. 29, 2024

Job Title Administrative, Alumni Relations & Events

Department Alumni Relations and Events **Institution** Austin Community College

Austin, Texas

Date Posted Jun. 19, 2024

Application Deadline Open until filled

Position Start Date Available immediately

Job Categories Classified Staff

Academic Field(s) Administrative Support/Services

Apply Online Here https://apptrkr.com/5339334

Apply By Email

Job Description

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Administrative, Alumni Relations & Events

Austin Community College

Job Posting Closing Times: Job postings are removed from advertising at **12:00 A.M.** on the closing date e.g., at midnight on the day before the closing date.

If you are a current Austin Community College employee, please click this link to apply through your Workday account.



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Austin Community College is a public two-year institution that serves a multicultural population of approximately 41,000 credit students each Fall and Spring semester. We embrace our identity as a community college, as reflected in our mission statement. We promote student success and community development by providing affordable access, through traditional and distance learning modes, to higher education and workforce training, including appropriate applied baccalaureate degrees, in our service area.

As a community college committed to our mission, we seek to recruit and retain a workforce that:

- Values intellectual curiosity and innovative teaching
- Is attracted by the college's mission to promote equitable access to educational opportunities
- Cares about student success and collaborates on strategies to facilitate success for populations including; first generation college students, low-income students, and students from underserved communities.
- Focused on student academic achievement and postgraduate outcomes
- Welcomes difference and models respectful interaction with others
- Engages with the community both within and outside of ACC

Job Posting Title:

Administrative, Alumni Relations & Events

Job Description Summary:

To provide administrative support for alumni & donor engagement and events.

Job Description:

Description of Duties and Tasks

- 1) Performs administrative duties for a department in support of faculty, staff, and/or student efforts, including examining and answering correspondence, processing and prioritizing office communications, processing mail, answering the telephone and email, arranging conference calls, and maintaining or coordinating the supervisor's schedule.
- 2) Communicates program information and assists current or former students, donors, and volunteers..
- 3) Performs clerical duties including correspondence, ordering supplies and equipment, maintaining files, processing mail, and duplication.
- 4) Gathers, compiles, and enters data, producing routine and specialized reports and documents;



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maintains files, records, logs, and other tracking systems.

- 5) May design and produce handouts, fliers, newsletters, brochures, manuals or other documents; may maintain or update webpages or use social media.
- 6) Responds to and/or directs inquiries in person or on the telephone; accesses and works with other staff to assist in resolving issues from current or former students, employees, and the public.
- 7) Maintains schedules, calendars, and appointments, which may include scheduling department meetings and events, issuing invitations, arranging for location and equipment, typing minutes, and preparing information packets.
- 8) Compiles and produces routine reports or documents.
- 9) May input budget figures, prepare requisitions, maintain budget sheets, log and track expenditures or take payments, or assist in departmental procurement processes.
- 10) May serve as a technical resource for computer hardware and software and other office equipment such as copiers and fax machines.
- 11) May be assigned responsibility for special projects such as scheduling rooms, compiling information packets, creating spreadsheets, charts, and graphs, and other projects.
- 12) May oversee the work flow of others, as appropriate.

Additional Job Specific Duties

- Provide administrative support to the Director of Alumni Relations by providing calendar, meeting, travel support as well as expense reconciliation and budget management.
- Providing exceptional internal and external customer service to alumni, students, volunteers, donors, faculty, administration and staff, responding to inquiries, providing explanations and instructions
- Supporting, organizing, and sending diverse communications and presentations, including the composition and editing of websites, newsletters, documents and powerpoint presentations, and event needs.
- Coordinate events with ACC Foundation and Alumni Relations staff, advisory council, volunteers, and shared interest groups from the Alumni Network.
- Coordinate all details of Alumni Relations events--from setting goals and objectives to managing forms, budgets, invitations, timelines, itineraries, briefings and evaluations.
- Proactively supports the teams through alumni database coding and reporting, organizing and maintaining data to achieve alumni relations and events goals.
- Assist with reviewing and compiling data from the alumni database across alumni relations and events functions, researching data and presenting findings to the team.
- Help coordinate and provide support for meetings with external stakeholders including the Alumni Network Advisory Council and Regional Advisory Committees.
- Keep inventory of backdrops, banners, promotional and other display materials for the Alumni



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Relations Department.

Knowledge

- * Office procedures and practices.
- * Customer service techniques.
- * Basic bookkeeping procedures.
- * Knowledge and understanding of underserved groups.
- * Preparing and processing purchase orders and/or other purchasing liaison skills such as procurement card (P-Card) reconciliation, preparing requisitions, etc.
- * Managing the budget within assigned department.

Skills

- * Maintaining an established work schedule.
- * Effectively using interpersonal and communications skills.
- * Effectively using organizational and planning skills with attention to detail and follow-through.
- * Entering data, maintaining files, and performing other clerical duties.
- * Maintaining confidentiality of work-related information and materials.
- * Establishing and maintaining effective internal and external relationships.
- * Effective customer-orientation when working with a diverse population.

Technology Skills

- * Use a variety of spreadsheet, word processing, database, and presentation software.
- * May also use social media, work with desktop publishing, and update webpages.

Required Work Experience

* Two years related work experience.

Required Education

* High school diploma or educational equivalent.

Other Preferred Qualifications



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* Familiarity with serving diverse populations. Familiarity with issues related to equity and inclusion.

Physical Requirements

- * Work is performed in a standard office environment.
- * Subject to standing, walking, sitting, bending, reaching, pushing, and pulling.
- * Occasional lifting of objects up to 10 pounds.

Salary Range

\$45,760 - \$48,357

Number of Openings:

1

Job Posting Close Date:

July 1, 2024

Clery Act

As required by the US Department of Education, employees are required to report violations under Title IX and, under the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act (Clery Act), select individuals are required to report crimes. If this position is identified as a Campus Security Authority (Clery Act), you will be notified, trained, and provided resources for reporting.

Disclaimer

The above description is an overview of the job. It is not intended to be an all-inclusive list of duties and responsibilities of the job, nor is it an all-inclusive list of the skills and abilities required to do the job. Duties and responsibilities may change with business needs. ACC reserves the right to add, change, amend, or delete portions of this job description at any time, with or without notice. Employees may be required to perform other duties as requested, directed, or assigned. In addition, reasonable accommodations may be made by ACC at its discretion to enable individuals with disabilities to perform essential functions of the job.



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To apply, please visit: https://austincc.wd1.myworkdayjobs.com/en-US/External/job/Highland-Business-Center/Administrative--Alumni-Relations---Events_R-6042

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

Alumni Relations and Events Austin Community College

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