

Care Navigator (4143U) University Health Services 69677
University of California, Berkeley

Direct Link: <https://www.AcademicKeys.com/r?job=236901>

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Posted May 31, 2024, set to expire Jun. 30, 2024

Job Title	Care Navigator (4143U) University Health Services 69677
Department	
Institution	University of California, Berkeley Berkeley, California
Date Posted	May 31, 2024
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Professional Staff
Academic Field(s)	Health Services
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Job Description	

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About Berkeley

At the University of California, Berkeley, we are committed to creating a community that fosters equity of experience and opportunity, and ensures that students, faculty, and staff of all backgrounds feel safe, welcome and included. Our culture of openness, freedom and belonging make it a special place for students, faculty and staff.

The University of California, Berkeley, is one of the world's leading institutions of higher education, distinguished by its combination of internationally recognized academic and research excellence; the

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transformative opportunity it provides to a large and diverse student body; its public mission and commitment to equity and social justice; and its roots in the California experience, animated by such values as innovation, questioning the status quo, and respect for the environment and nature. Since its founding in 1868, Berkeley has fueled a perpetual renaissance, generating unparalleled intellectual, economic and social value in California, the United States and the world.

We are looking for equity-minded applicants who represent the full diversity of California and who demonstrate a sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, gender identity, sexual orientation, and ethnic backgrounds present in our community. When you join the team at Berkeley, you can expect to be part of an inclusive, innovative and equity-focused community that approaches higher education as a matter of social justice that requires broad collaboration among faculty, staff, students and community partners. In deciding whether to apply for a position at Berkeley, you are strongly encouraged to consider whether your values align with our [Guiding Values and Principles](#), our [Principles of Community](#), and [our Strategic Plan](#).

At UC Berkeley, we believe that learning is a fundamental part of working, and our goal is for everyone on the Berkeley campus to feel supported and equipped to realize their full potential. We actively support this by providing all of our staff employees with up to 80 hours (10 days) of paid time per year to engage in professional development activities. To find out more about how you can grow your career at UC Berkeley, visit grow.berkeley.edu.

Departmental Overview

For over 100 years, UHS has been providing health care and integrative services for a wide range of physical and mental health care needs to the Berkeley campus community. And we've spent a quarter-century of that time at the Tang Center, a fully accredited health care facility, UHS employs over 300 people, including primary and urgent care physicians, psychiatrists, consulting medical specialists, nurse practitioners, registered nurses, pharmacists, health educators, social workers, and other health administrative professionals. All our clinicians, counselors, and nurses are state-licensed and/or certified in their respective fields. In addition to our staff, Berkeley students participate in UHS peer, intern, and volunteer programs. Together, we provide services on a continuum from prevention through treatment.

Learn more by visiting the [UHS website](#), our [strategic plan](#), and our [UHS values](#).

Application Review Date

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The First Review Date for this job is: 6/13/2024. This job will remain open until filled.

Responsibilities

CROSS UNIT COORDINATION & COLLABORATION

- Coordinates Student Mental Health Care Management to ensure collaboration, sharing of resources, and a consistent conceptualization of care management services among Student Mental Health Care Managers
- Works directly with Student Mental Health providers, support staff, and managers and collaborates with other UHS units to ensure that students receive all applicable integrated health services aimed at supporting the student's mental and physical health
- Supports colleagues by offering and accepting assistance, consulting, sharing information, utilizing resources effectively, and addressing complex care issues
- Participates in meetings with the various Student Mental Health Teams (e.g., modified Intensive Outpatient Program, Counseling & Psychological Services, Social Services, Behavioral Health, Mobile Crisis, and others) to promote the development of collaborative relationships and to inform staff of resources, workflows, and referral procedures
- Participates in regularly scheduled and clinically indicated ad hoc consultation meetings with colleagues to discuss relevant aspects of care and help to ensure positive student mental health outcomes
- Organizes and disseminates Student Mental Health resources across all UHS units.

CLINICAL CARE MANAGEMENT

- Assists and supports UHS Student Mental Health teams by providing care management of students with complex mental health needs, especially those requiring coordination of care between multiple UHS services (e.g., CAPS, Social Services, Mobile Crisis, Behavioral Health, Psychiatry, and Primary Care) and/or external providers
- Care management may include: regular visits and communication with students, identification of student-centered solutions to overcoming barriers to care, crisis intervention and management, facilitation of internal and/or external referrals, health system navigation, online resource navigation, completing requested or required documentation, advocacy and communication with campus or community partners, coordination of multidisciplinary case conferences as needed, tracking students lost to follow-up
- Works with students to develop a student-centered care plan, which may include employing various psychosocial and psychological techniques (e.g., behavioral activation, problem solving,

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- goal setting, motivational interviewing and harm reduction techniques)
- Uses shared decision-making techniques to work proactively with the student around the care plan and communicates plan to the care team
- Tracks students who have not followed-up with care plan recommendations and works with Student Mental Health and other UHS providers and students to determine the need for follow-up and barriers to care
- Assists with monitoring and tracking students as they navigate services.
- Participates in regularly scheduled caseload consultation with supervisor

CARE MANAGEMENT & RESOURCE DEVELOPMENT

- Identifies improvements to systems, practices, and procedures and advocates recommendations to leadership
- Works with Student Mental Health teams and leadership to develop protocols aimed at improving care delivery for at-risk/high acuity students and supports providers using such protocols
- Develops and administers care management policies and procedures in collaboration with Student Mental Health Care Managers
- Develops, maintains, and shares internal and external resources as appropriate with students and staff to promote efficient quality care
- Collaborates with Navigation, Outreach and Engagement, e-Mental Health, and Referral teams regarding mental health resources and referral procedures
- Assists in developing a Student Mental Health Care Management Team

ORGANIZATIONAL RESPONSIBILITIES

- Participates in staff meetings and meetings related to care management
- When assigned, actively participates on UHS committees and/or the development of new programs/ideas
- Readily accepts additional responsibility including assisting with the evaluation of unit operation/efficiency
- Maintains client records appropriately including confidentiality and completeness of notes
- Documents student progress, care recommendations, interventions and student response in the EHR to facilitate the sharing of information with other involved providers and coordination of care
- Knowledgeable of UHS and campus departments, services, locations
- Knowledgeable of operational, administrative, business, and personnel policies
- Implements University and UHS policies and procedures to assure a consistently high level of

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client care, safety and customer service

- Demonstrates flexibility and adaptability as health care practices and related technology change
- Participates in the training of licensed staff and training staff. May participate in supervision of training staff.

Other duties as assigned

Required Qualifications

- Advanced knowledge and understanding of clinical counseling principles, methods, procedures, and standards. Advanced knowledge of a specific counseling domain.
- Advanced knowledge of legal and ethical issues related to patients' rights.
- Advanced ability to evaluate the progress of therapeutic approach and modify as necessary.
- Advanced ability to develop and present educational programs and / or workshops.
- Advanced problem-solving and critical-thinking skills.
- Ability to work in a highly collaborative manner with diverse client group.
- Advanced verbal and written communication with the ability to influence and persuade.
- Skills associated with program development and implementation.
- Knowledge of business software and specialized applications / systems used in behavioral health settings.
- Advanced degree in related area

Licenses/Certifications

- Licensed in behavioral health counseling discipline.

Salary & Benefits

For information on the comprehensive benefits package offered by the University, please visit the

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University of California's [Compensation & Benefits](#) website.

Under California law, the University of California, Berkeley is required to provide a reasonable estimate of the compensation range for this role and should not offer a salary outside of the range posted in this job announcement. This range takes into account the wide range of factors that are considered in making compensation decisions including but not limited to experience, skills, knowledge, abilities, education, licensure and certifications, analysis of internal equity, and other business and organizational needs. It is not typical for an individual to be offered a salary at or near the top of the range for a position. Salary offers are determined based on final candidate qualifications and experience.

- The budgeted salary range that the University reasonably expects to pay for this position is \$85,800- \$122,000.
- This is a 100%, full-time (40 hours per week), career position that is eligible for full UC benefits.
- This position is exempt and paid monthly.

How to Apply

To apply, please submit your resume and cover letter.

Other Information

- This is not a visa opportunity.
- Your employment is dependent on obtaining and maintaining a credentialing clearance (if applicable), background clearance and medical clearance according to University Health Service policies.

Conviction History Background

This is a designated position requiring fingerprinting and a background check due to the nature of the job responsibilities. Berkeley does hire people with conviction histories and reviews information received in the context of the job responsibilities. The University reserves the right to make employment contingent upon successful completion of the background check.

Mandated Reporter

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This position has been identified as a Mandated Reporter required to report the observed or suspected abuse or neglect of children, dependent adults, or elders to designated law enforcement or social service agencies. We reserve the right to make employment contingent upon completion of signed statements acknowledging the responsibilities of a Mandated Reporter.

To apply, visit

https://careerspub.universityofcalifornia.edu/psp/ucb/EMPLOYEE/HRMS/c/HRS_HRAM.HRS_APP_SCH

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

N/A

University of California, Berkeley

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