

Technology Solutions Partner 2 University of Idaho

Direct Link: <https://www.AcademicKeys.com/r?job=143939>

Downloaded On: Oct. 1, 2020 3:57am

Posted Jul. 7, 2020, removed Aug. 22, 2020

Job Title	Technology Solutions Partner 2
Department	
Institution	University of Idaho Moscow, Idaho
Date Posted	Jul. 7, 2020
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Professional Staff
Academic Field(s)	Information Technology
Apply Online Here	https://apptrkr.com/1947161
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Job Description	

University of Idaho

Technology Solutions Partner 2

Location: Moscow

Division/College: Technology

Employee Category: Classified

Pay Range: \$19.94 per hour or higher depending on experience

Full/Part Time: Full Time

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Position Summary:

The Technology Solutions Partner 2 (TSP), individually and as part of a team of TSPs, serves as the primary ITS liaison, technology service representative, and technical advisor for a specified region of a UI campus(es) and must be responsive, effective, and efficient in communicating with University of Idaho faculty, staff, and students regarding the use of information technology resources. The TSP 2 gains and maintains knowledge of the business unit functions within their assigned region to consult and collaborate with UI employees and affiliates in providing information technology solutions that comply with ITS standards and meet operational needs of customers to assist them with attaining their goals in support of the UI Strategic Plan.

Minimum Qualifications:

Associates degree and 2+ years of experience in an information technology field OR a combination of relevant education and information technology experience totaling (four) 4+ years.

Knowledge of modern computer technology, including common devices, common software applications, Windows and Macintosh operating systems, and switched virtual networks.

Preferred Qualifications:

Bachelors degree in an information technology field and 3+ years of experience in technology support or 5+ years of experience in complex consulting/problem solving position(s).

Advanced knowledge of modern computing equipment.

Experience in customer service demonstrating skills in listening/reading for understanding, professionalism, collaboration, advocacy, objectivity, diligence, and flexibility.

Experience utilizing critical thinking and problem-solving skills.

Experience in communicating verbally and in writing.

Experience in IT consulting or advanced experience in customer service.

Possess a valid drivers license and able to successfully pass a drivers record check.

Physical Requirements & Working Conditions:

Frequently lifts, carries, or otherwise moves information technology equipment weighing up to 50 pounds indoors and outdoors.

Ability to traverse between buildings, floors within buildings, ladders, and crawl or maneuver in tight places.

Posting Number: SP002426P

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Posting Date: 02/26/2020

Closing Date:

Open Until Filled: Yes

Special Instructions:

Position will be open until filled by qualified candidate. First screenings will begin on March 11, 2020, applications received by this date will have priority.

Background Check: Applicants who are selected as final possible candidates must be able to pass a criminal background check.

To apply, please visit: [\[url=https://apptrkr.com/1947161\]](https://apptrkr.com/1947161)jobs.uidaho.edu

EEO Statement

University of Idaho is an Equal Opportunity/Affirmative Action/Veterans/Disability Employer.

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

University of Idaho