

Director of Learning Support Services *Revised*
Kean University

Direct Link: <https://www.AcademicKeys.com/r?job=129265>

Downloaded On: Dec. 14, 2019 8:30am

Posted Sep. 16, 2019, set to expire Jan. 16, 2020

Job Title	Director of Learning Support Services *Revised*
Department	The Learning Commons
Institution	Kean University Union, New Jersey
Date Posted	Sep. 16, 2019
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Director/Manager
Academic Field(s)	Library Information Technology Educational Services Administrative Support/Services Student Services
Job Website	https://www.kean.edu/offices/human-resources-1/employment-opportunities
Apply By Email	ntljobs@kean.edu

Job Description

The Nancy Thompson Library Learning Commons (NTLC) of Kean University uses innovative technologies and multiple modalities of delivery of student support services that are connected and immersed within its wide array of resources, content collections and services. The NTLC contributes to and assists with academic and scholarly resources campus-wide, as well as with student activities and Kean community programs and units. We seek a Director of Learning Support Services with a vision to help redefine the role of traditional academic libraries, learning spaces/methods and learning services support programs to foster student success and to prepare students for challenges of the 21st century via immersive engagement.

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Under the direction of the Associate Vice President for Academic Affairs, the Director of Learning Support Services (Director IV) provides visionary leadership to guide the Nancy Thompson Library in its ongoing transformation as The Learning Commons through dynamic changes in all aspects of information and learning support services. The Director will create and manage an increasingly networked, interactive and collaborative environment in which student learning support services are provided anytime and anywhere, and not simply about remediation or skill sets development. The Director will continuously evaluate and engage the broader Kean community and external partners to meet the evolving needs of the NTLC mission at a world-class campus in a global learning environment. This includes changes in the way student learning is acquired, delivered, consumed, shared and reconstituted among KU students, faculty and staff for educational, research and professional development purposes. The Director will administrate across KU campuses to advance Kean University's research, teaching and global agendas that are connected to its IMPACT Program ("Insightful, Manageable and Practical Partnerships to Activate Collaboration and Teamwork") with the Kean community. Operations management includes the Kean USA campus, as well as other programs/divisions at Kean Ocean, Kean Skylands and Wenzhou-Kean University, in China. This includes potential travel to and assignments of work at other locations.

This position requires a flexible schedule including evening and weekend hours. Work schedule is assigned according to shifts/rotations to cover 24/7 facility and service operations that may vary by academic and calendar year.

Qualifications: Master's degree and two years of professional experience in a research, educational and/or learning commons setting with advanced understanding of digital information resources and technology and best practices for the digital student interface applied to student learning support services and student engagement practices is required. Candidates holding a Bachelor's degree with Master's equivalent experience such as an extraordinary record of accomplishments in a research, educational and/or learning commons setting will be considered as determined by the University. Specialty in Education, Instructional Design or student learning support pedagogy is preferred. Candidate must have a strong understanding of the evolving issues and trends in higher education, library transformation to learning commons settings, open access and scholarly communications with an expansive view of the role and purpose of technology and interfaces.

Application: Please send cover letter, resume and contact information for three professional references to: Search Committee Chairperson, Nancy Thompson Library Learning Commons, by email to ntljobs@kean.edu. Previous applicants need not apply. Candidacy review begins immediately and continues until appointment is made. Official transcripts for all degrees and three current letters of recommendation are required prior to the starting date of employment.



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EEO/AA Policy

Kean University is an Equal Opportunity/Affirmative Action/Veterans/Disability Employer

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact Search Committee Chairperson
The Learning Commons
Kean University
Union, NJ

Contact E-mail ntljobs@kean.edu