

## Office Assistant 2 (Calculations), Student Response Center - Capen University at Buffalo, The State University of New York

Direct Link: https://www.AcademicKeys.com/r?job=231698

Downloaded On: May. 8, 2024 10:30pm Posted Mar. 1, 2024, set to expire Aug. 4, 2024

**Job Title** Office Assistant 2 (Calculations), Student Response

Center - Capen

**Department** Student Response Center - Capen

**Institution** University at Buffalo, The State University of New

York

Buffalo, New York

Date Posted Mar. 1, 2024

Application Deadline Open until filled

**Position Start Date** Available immediately

Job Categories Classified Staff

Academic Field(s) Financial Aid

Admissions/Student Records/Registrar

Administrative Support/Services

**Job Website** https://www.ubjobs.buffalo.edu/postings/48535

**Apply By Email** 

**Job Description** 

The <u>Department of Enrollment Management</u> is seeking an **Office Assistant 2 (Calculations)**. This is a customer service oriented position and requires the incumbent to provide excellent customer service to students, faculty and staff.

### Your responsibilities will include the following, but not be limited to:

- research student financial aid, student accounts and records and registration issues.
- provide customer service to our students either in person or through email.
- Collaborate with other departments in order to help the students with their questions



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- Distribute daily mail
- Processing of relevant forms, checking for completeness and accuracy
- Serve on various committees as needed
- Attend ongoing training sponsored by enrollment management

#### **Outstanding Benefits Package**

Working at UB comes with benefits that exceed salary alone. There are personal rewards including comprehensive health and retirement plan options. We also focus on creating and sustaining a healthy mix of work, personal and academic pursuit - all in an effort to support your work-life effectiveness. Visit our benefits website to learn about our **benefit packages**.

#### About The University at Buffalo

The University at Buffalo (UB) #ubuffalo is one of America's leading public research universities and a flagship of the State University of New York system, recognized for our excellence and our impact. UB is a premier, research-intensive public university dedicated to academic excellence. Our research, creative activity and people positively impact the world. Like the city we call home, UB is distinguished by a culture of resilient optimism, resourceful thinking and pragmatic dreaming that enables us to reach others every day. Visit our website to learn more about the **University at Buffalo**.

University at Buffalo is an affirmative action/equal opportunity employer and, in keeping with our commitment, welcomes all to apply including veterans and individuals with disabilities.

#### **Contact Information**

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact